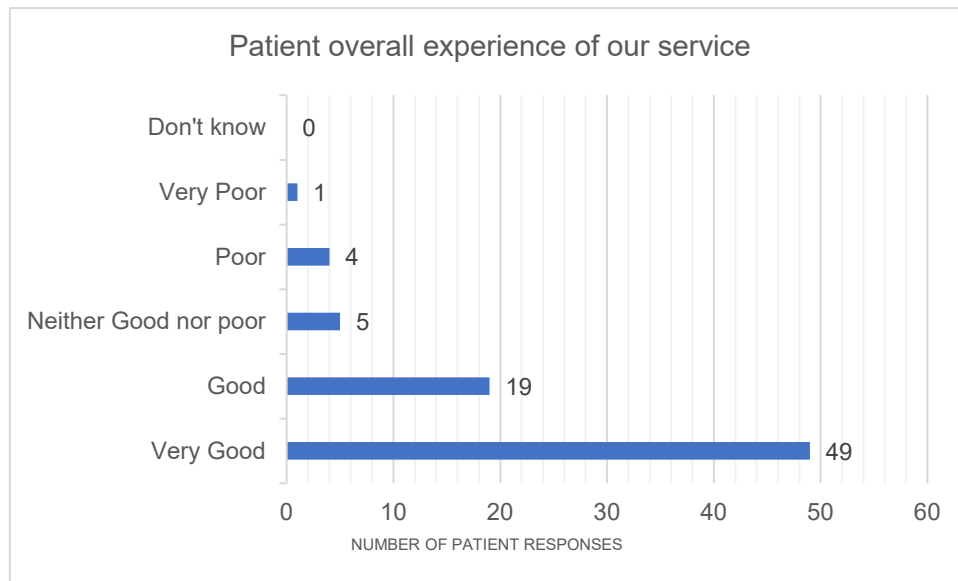


### Patient friends and family feedback for August 2025



These responses were collected from the friends and family test results and from feedback forms provided in the surgery and after appointments. All patients receive the friends and family survey via text message after their appointment at the surgery.

In August, our patients felt our waiting times were short and were pleased with the changes made to our appointment system. The new system has improved accessibility for all patients, and our feedback reflects this positively.

Patients felt our doctors care for them to a high standard, and this standard has been maintained throughout the duration of their registration. They reported they felt the doctors were sincere and provided a good level of reassurance and understanding.